
Automotive Maintenance– Test Preview

Prerequisite Skills and Abilities for Taking This Test

This test is computer administered under strict timed conditions. It may require the following: Sitting for more than 30 minutes, performing physical actions involved in reading information on a computer screen and using a computer mouse and/or keyboard (e.g., moving arms, wrists, hands, fingers, neck and head), and seeing and comprehending written material (e.g., numbers, words, graphics, phrases, directions for completing the test) on a computer screen.

If you need any test accommodations consistent with the Americans with Disabilities Act (ADA), please contact Verizon's test accommodations group via e-mail at: verizon.assessments@verizon.com prior to the administration of this test.

Test Preview

The purpose of this Test Preview is to provide candidates with an overview of what to expect during the testing process. This is important because it helps candidates have an opportunity to do their best.

What is the Automotive Maintenance Test?

The Automotive Maintenance Test measures your knowledge of basic mechanical aptitude and application. All questions are in a multiple-choice response format. Your test score is the total number of questions you answer correctly. Test questions assess your knowledge of automotive maintenance including Engine Repair, Transmissions, Drive Train & Axles, Suspension & Steering, Brakes, Electronic Systems, Engine Performance and safety practices applicable to the automotive environment.

Why use the Automotive Maintenance Test?

The Automotive Maintenance Test allows Verizon to systematically evaluate each candidate based on the same set of requirements. This “common yardstick” provides a fair and systematic way of evaluating all candidates for a given position.

The use of validated, job-related employment tests is one way Verizon ensures that all individuals are selected based on the requirements of the job and not based on unrelated factors such as race, color, age, religion, gender, national origin, veteran status, or disability. All employees are selected based on how well they meet the requirements of the job.

What is the test procedure?

The Automotive Maintenance Test is a timed, computer administered test. It is administered under proctored conditions and you will be allowed 45 minutes to complete the test. The test contains 40 multiple-choice questions.

How to prepare for the Automotive Mechanic Knowledge Test

You can prepare for by:

- Studying books on automotive repair and maintenance. These books are available in libraries and bookstores.
- Solving practice items published in automotive repair and maintenance textbooks and workbooks. Such textbooks and workbooks are available in libraries and bookstores.
- Taking courses in basic automotive repair and maintenance at a community college or vocational-technical school.
- Taking formal or self-study training courses in automotive repair and maintenance offered through your work organization.
- Observing the performance of others who work with automotive repair and maintenance, discussing problems with them, and asking questions.

Doing your best on Verizon tests

1. **Feeling Well** - Candidates who are not feeling well before the test begins, or candidates who have a reason to believe that they will not be able to do their best on the test, are responsible for notifying their Human Resources Representative to reschedule a new test date. Once a test starts it must be scored, and the standard re-test period must expire before the test can be retaken. (Retest interval: 6 months for the first score of “Not Qualified”, 12 months for the second).
2. **Be Rested and Ready** - Candidates should get a good night’s sleep before the test, which will help individuals stay alert during the test.
3. **Understand the Test Instructions** – Read the instructions in full and make sure you understand them before beginning the test.

SAMPLE ITEMS

1. 1. While pressure testing a cooling system, you observe a noticeable pressure drop. Which of the following would most likely be the cause?
- A. Loose hose clamp
 - B. Restricted radiator
 - C. Collapsed hose
 - D. Defective thermostat

The correct answer is A.

2. The engine is overheating and the temperature light is on. One should suspect all of the following **except**:
- A. A defective cooling fan connector
 - B. Improper water/antifreeze mixture
 - C. A sticking thermostat
 - D. Trash in front of the radiator

The correct answer is B.