
American Sign Language Proficiency Interview Test Preview

Prerequisite Skills and Abilities for Taking This Test

This pre-selection interview requires: the use and understanding of American Sign Language with one or more interviewers (e.g., answering questions, giving information); the use of a videophone (i.e., sitting up, viewing a monitor, viewing a videotape, signing), and answering written questions for up to approximately 45 minutes.

If you need any test accommodations consistent with the Americans with Disabilities Act (ADA), please contact Verizon's test accommodations group via e-mail at - verizon.assessments@verizon.com prior to the administration of this test.

Test Preview

The purpose of this **Test Preview** is to provide candidates with an overview of what to expect during the testing process. This is important because it helps candidates have an opportunity to do their best.

What is the American Sign Language Proficiency Interview?

The American Sign Language Proficiency Interview (ASLPI) is an interview conducted to measure your proficiency in American Sign Language in order to be considered for some customer contact positions. The interview is conducted over a videophone and via a computer screen and takes approximately 45 minutes.

The company uses the ASLPI in order to determine if you can meet the American Sign Language requirement for positions that require fluency in American Sign Language.

Why use the American Sign Language Proficiency Interview?

The ASLPI allows Verizon to systematically evaluate each candidate based on the same set of requirements. This “common yardstick” provides a fair and systematic way of evaluating all candidates for a given position.

The use of validated, job-related employment tests is one way Verizon ensures that all individuals are selected based on the requirements of the job and not based on unrelated factors such as race, color, age, religion, gender, national origin, veteran status, or disability. All employees are selected based on how well they meet the requirements of the job.

What is the interview procedure?

The ASLPI has two parts. During the first part, you will be involved in two conversations covering general topics with an American Sign Language user, in order to assess your ability to communicate using ASL. These conversations will be conducted over a videophone. During the second part, you will view videotape of a person making a statement in ASL.

You will then answer written questions about the statement in order to assess your ability to understand ASL communication. Based on these exercises, your American Sign Language proficiency will be assessed to ensure that your abilities meet the requirements of the position.

How to prepare for the American Sign Language Proficiency Interview

The ASLPI engages you in conversation about general topics using American Sign Language as the vehicle of communication; therefore no formal preparation is required.

Doing your best on Verizon tests

Feeling Well

Candidates who are not feeling well before the test begins, or candidates who have a reason to believe that they will not be able to do their best on the test are responsible for notifying their Human Resources Representative to reschedule a new test date. Once a test starts it must be scored, and the standard re-test period must expire before the test can be retaken (Retest Interval: 6 months, 12 months).

Be Rested and Ready

Candidates should get a good night's sleep before the test, which will help individuals stay alert during the test.

Understand the Test Instructions

Be sure to understand the test instructions before beginning the test. If a test instruction is not heard or understood, you may ask the test administrator to repeat the instructions.