
LTI Oral Proficiency Interview – Computer Test Preview

Prerequisite Skills and Abilities for Taking This Test

This test is computer administered under strict timed conditions. It may require the following: Sitting for more than 30 minutes, performing physical actions involved in reading information on a computer screen and using a computer mouse and/or keyboard (e.g., moving arms, wrists, hands, fingers, neck and head), and seeing and comprehending written material (e.g., numbers, words, graphics, phrases, directions for completing the test) on a computer screen.

If you need any test accommodations consistent with the Americans with Disabilities Act (ADA), please contact Verizon's test accommodations group via e-mail at: verizon.assessments@verizon.com prior to the administration of this test.

Test Preview

The purpose of this Test Preview is to provide candidates with an overview of what to expect during the testing process. This is important because it helps candidates have an opportunity to do their best.

What is the LTI Oral Proficiency Interview-Computer?

The LTI Oral Proficiency Interview-Computer (OPI-C) is an interview conducted to measure your language proficiency in a specific foreign language in order to be considered for some customer contact positions. The interview is conducted over the telephone and takes approximately 30 minutes. Verizon uses the OPI-C in order to determine if you can meet the language requirement for positions that require fluency in certain foreign languages.

Why use the LTI Oral Proficiency Interview-Computer?

The LTI Oral Proficiency Interview-Computer allows Verizon to systematically evaluate each candidate based on the same set of requirements. This “common yardstick” provides a fair and systematic way of evaluating all candidates for a given position.

The use of validated, job-related employment tests is one way Verizon ensures that all individuals are selected based on the requirements of the job and not based on unrelated factors such as race, color, age, religion, gender, national origin, veteran status, or disability. All employees are selected based on how well they meet the requirements of the job.

What is the test procedure?

The OPI-C is a telephone interview conducted in Spanish, Russian, Mandarin, Cantonese, Korean, Tagalog, and Portuguese. During the test you will be asked to respond to questions covering general topics, and your responses will be recorded. Based upon your responses to the questions, your language proficiency will be assessed to ensure that your language abilities meet the requirements of the position.

How to prepare for the Oral Proficiency Interview

The Oral Proficiency Interview-Computer requires that you respond to questions involving general topics in the language for which you are being tested; therefore no formal preparation is required.

Doing your best on Verizon tests

- 1. Feeling Well** - Candidates who are not feeling well before the test begins, or candidates who have a reason to believe that they will not be able to do their best on the test, are responsible for notifying their Human Resources Representative to reschedule a new test date. Once a test starts it must be scored, and the standard re-test period must expire before the test can be retaken. (Retest interval: 6 months for the first score of “Not Qualified”, 12 months for the second).
- 2. Be Rested and Ready** - Candidates should get a good night’s sleep before the test, which will help individuals stay alert during the test.
- 3. Understand the Test Instructions** – Read the instructions in full and make sure you understand them before beginning the test.